



## Vault – Data Archiving & Retrieval

Vault is a new data archiving and retrieval solution developed for Local Authorities who need to access revenues and benefits data taken from core systems which they may not be able to access in future. Vault saves time and money by ensuring that older revenue and benefits account data, taken from systems scheduled to be replaced, does not need to be incorporated into new solutions. The data can be simply archived and easily accessed from within Vault.

### Streamlining solutions for LGR

With a number of Local Government Reorganisation (LGR) programmes underway and multiple authorities merging, it does not make financial sense to support more than one revenue and benefits system if each of the authorities in question are using different systems. A choice will need to be made on which system will become the only system used for the management and processing of revenues and benefits. Once this occurs a Local Authority will still need to be able to access historical data from these legacy systems in the event of appeals or disputes made around council tax, business rates or benefits payments.



### Accessing data from legacy systems

Vault works by taking a back-up of the revenues and benefits system database which will no longer be used and presenting the data extracted from those legacy systems (Northgate, Academy, Civica) on a digital platform that is easily searchable. The entire database of historic revenues and benefits system data is effectively restored and can be used to access and generate reports and run searches on the data in the event of any disputes or queries.

Vault is a hosted platform where Authorities can view historic data and generate relevant dashboard reports by simply searching a name or address and exporting the relevant data so it is easily shared with management and colleagues.

### Providing a snap shot of historic data, Vault helps;

- Ensure data is still accessible from the systems you no longer have access to
- Safeguard against any future appeals related to;
  - ♦ council tax band changes
  - ♦ business rate revaluations
  - ♦ liability changes
  - ♦ benefits payments paid or awarded
- Support database migrations during LGR's
- Facilitate moves away from internal, legacy systems developed inhouse that may no longer be supported
- Avoid manually sifting through enormous files full of transactional data any time there is a query or dispute
- Significantly reduce costs which would otherwise be applied by new systems suppliers to import, host and access that historic data

### Multiple applications of Vault

Vault is not just limited to revenues and benefits systems it can also be used in a number of other areas for example legacy systems within planning, environmental data, licensing and social care departments.

Vault is a cost effective way to access historic revenues and benefits data without having to commit to huge upfront costs with new core systems providers to take that data, convert it, import it and access it.

Vault can be implemented very quickly as Destin Solutions already fundamentally understand how the data is used and how it is likely to be queried and can create an environment where multiple datasets from different authorities can be merged into a single entity for automated searching.

### Vault provides:

- Instant and automated access to historical revenues and benefits data
- The ability to handle appeals and changes accurately
- Competitively priced with intuitive dashboards for easier search
- A UK hosted solution accessed through secure channels
- Ability to customise to suit unique authority and systems requirement