General introduction & technology update

Business Intelligence & Case Management Solutions

provider since 2005































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in	Individual property spection sheets created	
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1	Inspector collects nspection sheets from	
	office	

Batch job created and scheduled to run overnight

Batch routine creates visits

Inspection sheets manually completed during visit

Inspector returns to office and scans visit sheets

Inspector notes outcome of visit



Task	Manual	Automated
Create Visits	1 hour batch run	2 seconds
Printing Visits	½ hour	No printing
Preparing Visit Schedule	½ hour	None required
Updating Core System/Workflow after visits	1 hour	Updated during visit
Total preparation time/day/inspector	2 hours	None
Efficiency saving (based on 8 hour day)		25%



@Destin_Solution

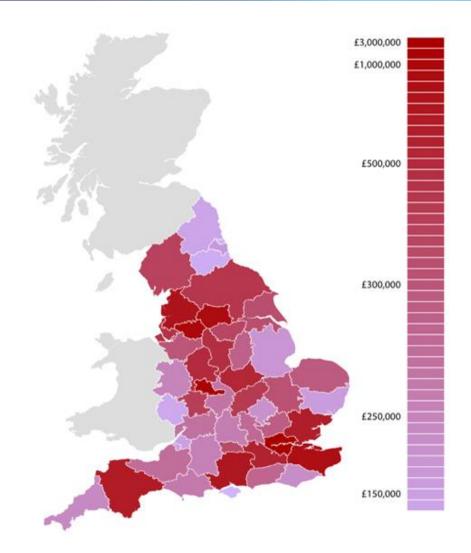
- Mobile solution promotes remote working
- Reduces manual tasks/administration time
- Create, record outcome, view visits remotely
- Capture photographs against visit record
- Monitor progress on New Developments







- 99% of Local Authority Data
- Only national register of ratepayers
- Constantly updated with new datasets
- Alerts issues when new cases are identified
- Validate SBRR applications before granting relief
- Rates Avoidance Register
- Alerts users of new cases in their area







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by destin solutions Itd





- Mobile solution promotes remote working
- Reduces manual tasks
- Reduces administration time
- Can be used by Inspectors and back office staff
- Create, record outcome, view visits remotely
- Capture photographs against visit record





