

Here's what a few of our customers and partners have to say about HUB the national Business Ratepayer data pooling solution



HUB
by destin solutions Ltd

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A really great piece of technology and a useful tool to use to fight potential business rates fraud and error.

Shared Services Revenues & Benefits Manager,
Basildon Council

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HUB has enabled us to identify accounts with small business relief on where the company is also the ratepayer in another area of the country, information we cannot obtain any other way. In addition, using the HUB means we can now check new applications to ensure the company is entitled to the relief it is claiming.

Business Rates Billing, Valuation & Support
Manager, Bolton Council

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The Destin Hub is incredibly easy to use and so far proven very effective. It has played a fundamental role in our Small Business Rates Review and has so far identified and confirmed around 17 cases where Small Business Rates Relief has been awarded incorrectly with a potential 30 pending further enquires.

Revenues Manager, Cheshire East Council

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HUB is simple but impressive. Through a collaborative approach, the solution has been deployed across all local authorities in Kent and it has been invaluable in identifying fraud and error in small business rates relief across the county. We have already seen a significant return on investment and together with many other functions, the product is continually evolving and introducing more datasets to give greater assurances and added value.

Operations Manager, Kent Intelligence
Network (KIN)

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At Preston the HUB has helped identify incorrect small business rates relief claims to the value of £202,000 since April 2018. The system is extremely easy to use and without it we would have had no way of knowing that businesses had premises elsewhere.

Fraud Manager, Preston Council

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We have found HUB to be an extremely effective and easy to use tool to identify business rates accounts that are receiving small business rate relief, but where there is no entitlement to the relief. Even in a relatively small council such as South Ribble the amount of incorrectly awarded relief and subsequent additional income that HUB has identified has far exceeded our expectations.

Revenues Manager, South Ribble Council

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HUB enabled us to quickly and easily identify what other business interests and trading locations the ratepayer had. It would have required a significant amount of time and resource to get this data through other means and the costs involved may well have outweighed the benefits of pursuing the query on the liability order.

Partner, Greenhalgh Kerr

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Using information we received from HUB, we identified a fraudulent SBRR claim dating back almost 10 years which we have been able to cancel and issue a revised bill to the company in question for £16,000.

Head of Revenues & Benefits, Tandridge District Council

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