

Towards a register of Liability Orders

Nottingham City

A little context



Nottingham – Heart of the Midlands



University City



Ambitious City



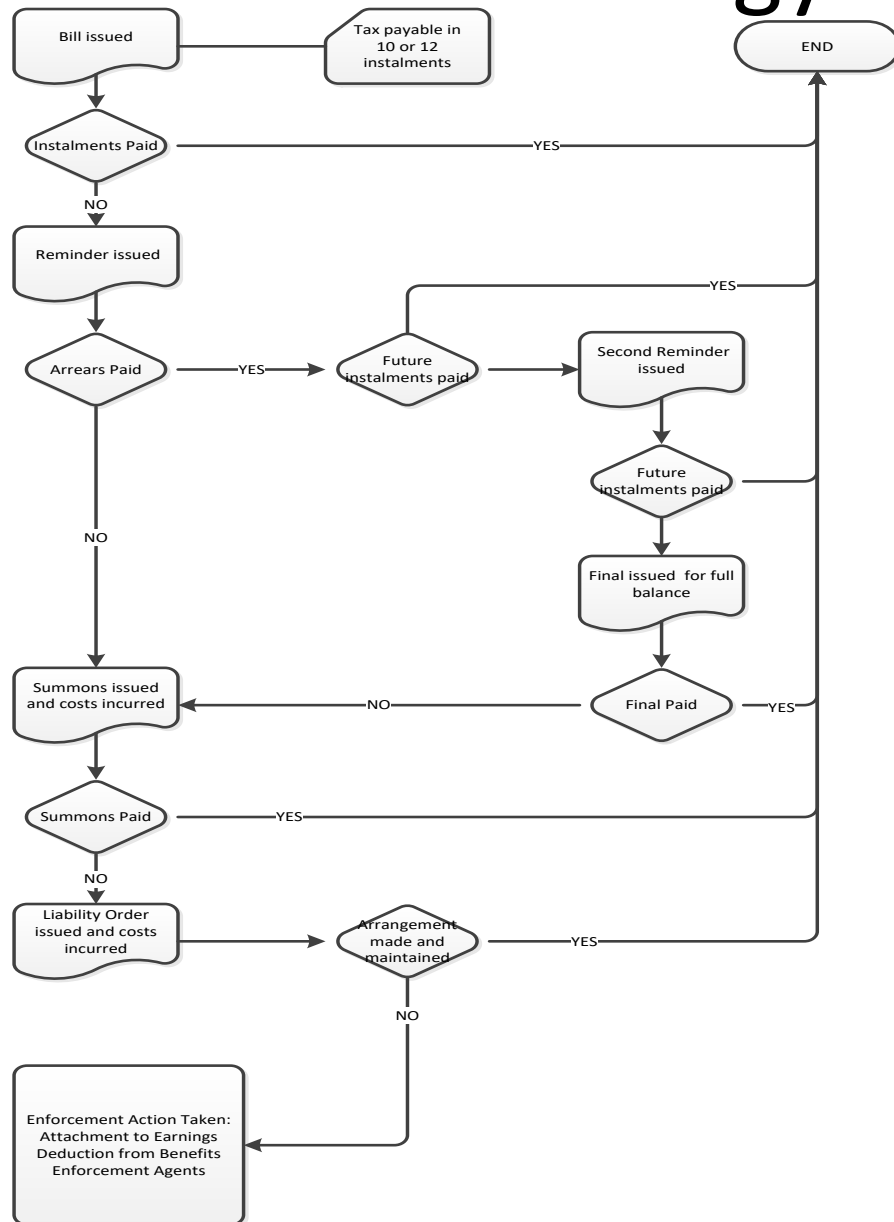
Nottingham in isolation

- Average earnings
- 28% of Households across the City rely on financial
- Low productivity – impacting on the economy – Lower paid employment
- Pockets of deprivation

So when it comes to income collection, the challenge is on...

- 138,143 households
- £125m net collectable
- MTFP assumes an eventual 97.5% collection rate
- High volume recovery

Collection strategy



- 8.23% of arrears is on deductions from benefit
- 13.5% of arrears in LO's "queuing" for a deduction from benefit
- 9% with payment arrangements
- 2.7% on attachment of earnings
- Enforcement Agents
 - 9.2% of net debt referred to enforcement agents 17,500 LO's with a value of £12.4m
 - EA's perform value add tasks for the LA

Working with others

Council Tax collection

Rent Collection



Advice Providers

Policy Owners

Towards a register of liability orders

- Who to involve?
- Project defined
- Benefits Identified
- 8 project workstreams
 - Data management
 - Legal Considerations
 - Citizen Engagement
 - Communications
 - Procurement
 - Policy
 - IT

The data script:

- Liability orders obtained between specific dates
- Bills and reminders have been issued since the specific dates
- Liability Order is more than £100 inclusive of costs
- Liability order was obtained at least 42 days ago and has not been fully paid within the period
- NCC validation matches on associated accounts
- There is a forename present

Where are we now?

Contract defined

Data extracts developed

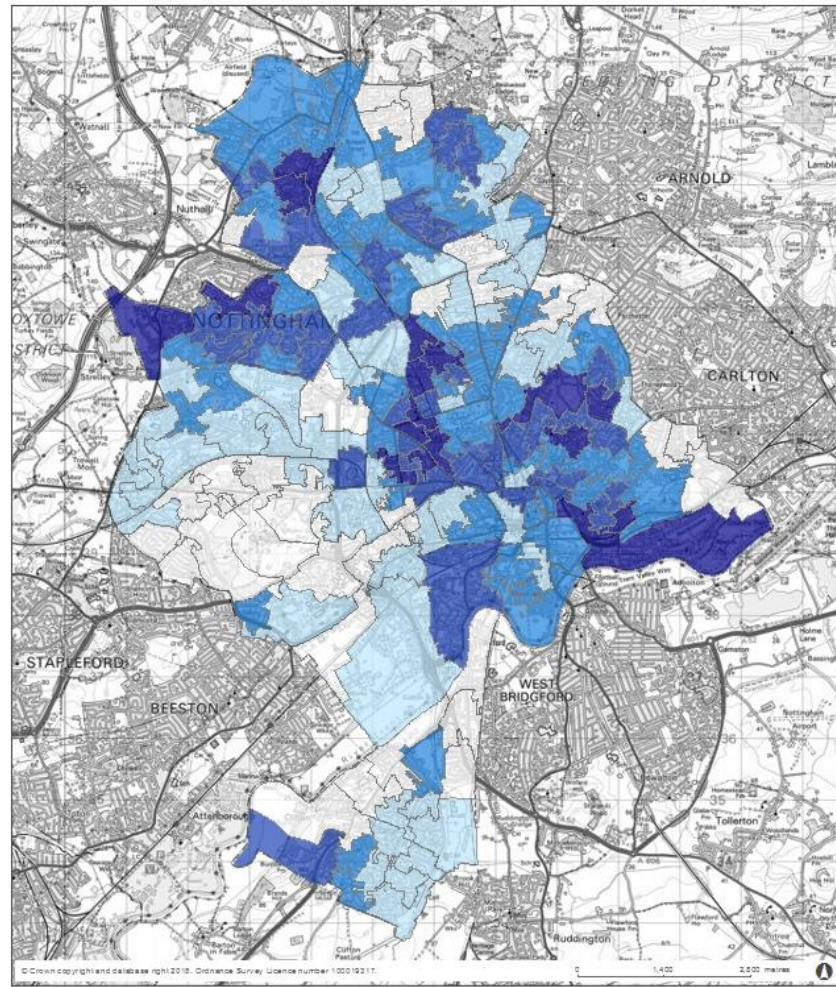
Data integrity and meeting the requirements of CRA's

GDPR and Legal requirements are understood and relevant notices defined to be

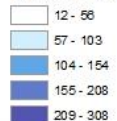
GDPR compliant and meet Counsel recommendations

Evaluation and Impact

Liability Orders in the past 12 months by Lower Super Output Area



Key Number of orders in past 12 months



- Track impact on Liability Orders
- Map against other data
 - Indebtness
 - Household demographic
 - Impact on access to credit
- Early results demonstrated
 - A reduction in reminders and final notices
 - Slight increase in summonses
 - A reduction in LO's

Thank you for listening

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