

# Tackling SBRR Fraud

Zoe Kent

Revenues and Benefits Manager

Swale Borough Council

# Swale Borough Council



# Sittingbourne





# Isle of Sheppey



# Faversham



# Mid Kent Fraud and Compliance Team

- Mid Kent is a partnership between Maidstone, Swale and Tunbridge Wells Borough Councils
- New team set up in 2016 – when Housing Benefit Fraud moved to the DWP
- 5 team members investigating CTRS, Council Tax discounts and exemptions and NNDR reliefs claimed incorrectly.

# Mid Kent Fraud and Compliance Team

- Review carried out of all SBRR awards in Mid Kent
- Time consuming
- Caused confusion
- Large increase in phone calls
- Large amount of rate payers did not respond.

# SBRR Review Results

Maidstone Borough Council	Swale Borough Council	Tunbridge Wells Borough Council
£350,870	£413,947	£294,066

- Not true results, many occupiers did not respond to the review
- Dentist with another practice – recharge of £12,740
- Retail with another property in Bromley cancelled back to 2010 - £16,415



# Kent

- Kent is made up of the county council, 12 districts and one unitary authority.
- The Gateway to Europe
- Close to London
- Some of the richest wards but also wards with high levels of deprivation

# Kent Intelligence Network

- Set up to use intelligence across Kent to investigate fraud and error.
- Share good practice
- Network with other areas
- Data sharing agreement put in place
- Data matches carried out against SPDs, Housing waiting lists and SBRR.

# KIN SBRR Review

- Data provided from all 13 authorities
- Looked to match, business names, addresses, phone numbers and bank account details
- Not all authorities could provide the same level of data
- Matches were poor

# KIN SBRR Review Results

Maidstone Borough Council	Swale Borough Council	Tunbridge Wells Borough Council
£15,899	£5,428	£20,826

- Dog groomers one in Swale, one in Maidstone. Swale recharge - £5,428  
Maidstone recharge - £14,235

# SBRR Review using the HUB

- Kent authorities approached through KIN to start using the Destin Solutions Hub
- Agreed with the county to jointly purchase access to the Hub
- Data is obtained without the need to contact the authorities
- All KIN partners have access to the Hub



# Kent SBRR Awards

	<u>Rateable properties</u>	<u>SBRR awards</u>	<u>% of SBRR awards</u>	<u>Value of SBRR awards</u>
Ashford	4,750	1,855	39%	£4,520,335
Canterbury	5,910	2,712	46%	£5,176,232
Dartford	3,260	816	25%	£2,384,586
Dover	4,010	1,599	40%	£3,750,000
Folkestone & Hythe	3,890	1,782	46%	£4,060,811
Gravesham	2,320	896	39%	£2,579,957
Maidstone	5,080	1,417	28%	£4,024,302
Medway UA	6,290	2,272	36%	£6,541,161
Sevenoaks	3,910	1,426	36%	£4,064,518
Swale	4,680	2,119	45%	£5,322,322
Thanet	5,300	2,516	47%	£5,732,342
Tonbridge and Malling	3,740	1,053	28%	£2,848,227
Tunbridge Wells	4,080	1,324	32%	£3,591,514
TOTAL	57,220	21,787	38%	£54,596,307

# Hub Results

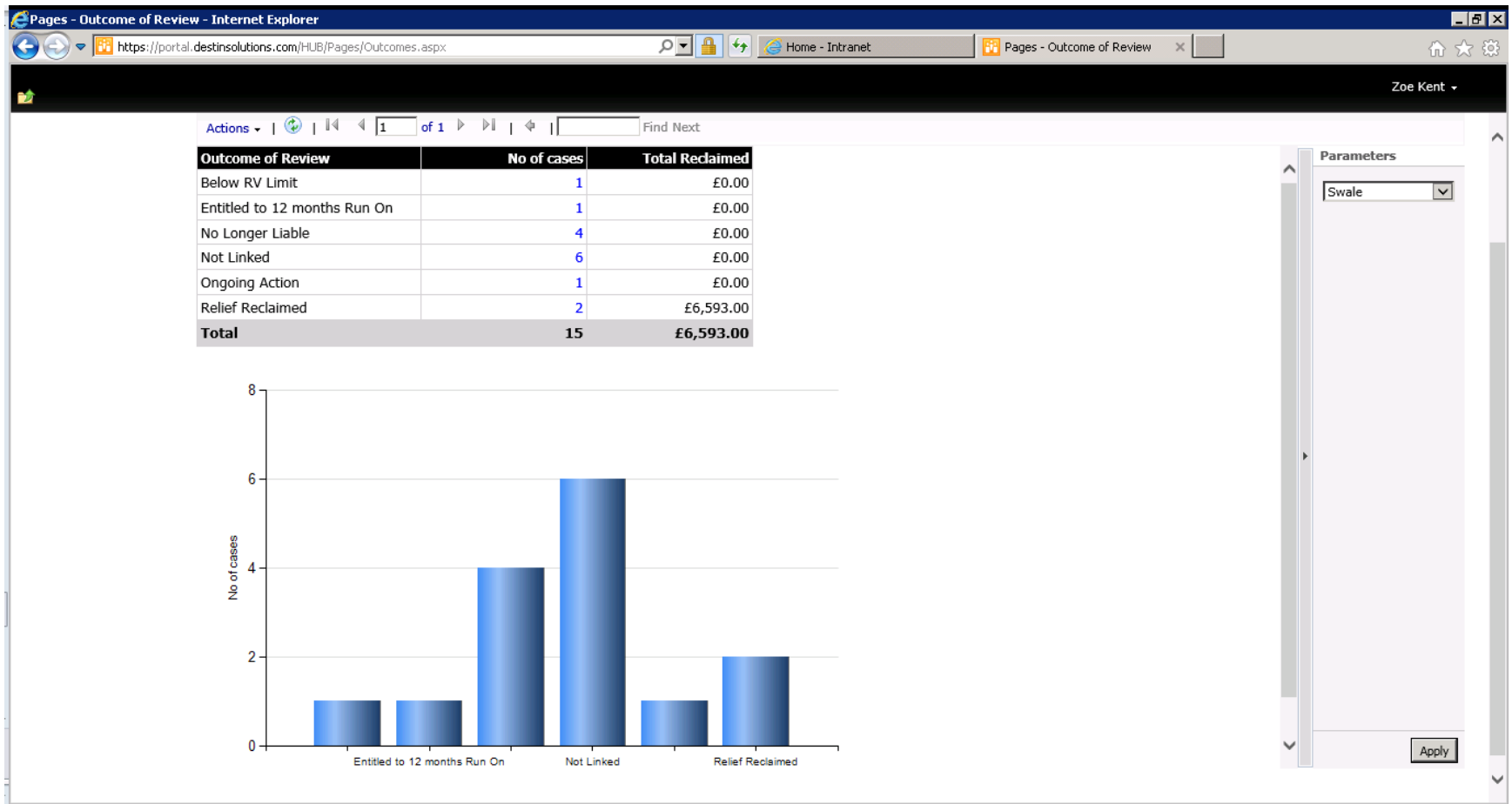
	Total re-bill for 2018/19	Total re-bill for all previous years	Total
Kent all authorities	<b>£85,519</b>	<b>£123,935</b>	<b>£209,454</b>

# Hub Results

- Best results across three authorities

	Total re-bill for 2018/19	Total re-bill for all previous years	Total
Folkestone & Hythe	£17,952	£38,388	£56,340
Medway	£17,998	Nil	£17,998
Sevenoaks	£18,753	£44,589	£63,342

# Hub Data



# Hub – Company Status

Pages - Company Status - Internet Explorer

https://portal.destinsolutions.com/HUB/Pages/HUB\_Company\_Status.aspx

Zoe Kent

destin SOLUTIONS LTD

HUB ▶ Company Status

Ratepayer Profiling by Destin Solutions

HUB SBRR Overview Outcomes Find a Ratepayer **Company Status** Avoidance Register HUB Forum Announcements

Current trading status of Limited Companies. Click on a value to view the associated cases. To obtain daily alerts on the changes to the status of Limited Companies please contact [info@destin.co.uk](mailto:info@destin.co.uk)

Actions | 1 of 1 Find Next

**Ratepayers with a trading status of Liquidation**

Ratepayer	Property Reference	Address	Company No	RV
Kent Messenger Ltd	127390		00505554	£14,750
S K & G Ltd	115560		07555254	£57,000
West Mead Partnership Ltd	1792542		05145601	£6,900
White Horse Leisure Centres Ltd	17914893		01369256	£520
Uplands Sheet Metal	000171082Y		06836737	£8,500
Number of records		5		

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Any questions?