

HUB - RATEPAYER DATA POOLING

Authorities could be losing out on thousands of pounds due to false claims made for small business rates relief (SBRR). With a number of businesses across England claiming SBRR on the basis that they either only use one property or have a rateable value of less than £15,000, it is imperative to verify that this information is correct.

Historically it has been difficult to identify those businesses operating from multiple properties spread across the country because local authorities don't have ready access to each other's data. In response Destin Solutions have created a central database called HUB, which pools together all ratepayer data published individually by each Local Authority. HUB identifies all English commercial properties and related information and stores it centrally with easy access through a securely hosted business intelligence portal.

HUB 
by destin solutions ltd

A SINGLE VIEW OF THE RATEPAYER

Local Authorities who subscribe to the HUB service will have access to unprecedented information and be able to view the following;

- Rateable values of properties
- Relief currently assigned to properties
- Results of 'company name' matches across multiple regions and authorities
- Flagged instances of suspected SBRR fraud requiring investigation

Using a ratepayer tagging system to identify instances of potential SBRR fraud, subscribers will be able to investigate suspect relief claims in their area as well as alert other Authorities to where fraud may be happening.

The solution will give subscribers the ability to easily load and view their own data, ensuring data is kept fresh and accurate on an ongoing basis.

Key Features

- **Subscriber forum** – where information can be shared amongst Authorities on suspect businesses, fraudulently claiming relief
- **Announcements** – will list new product features and new subscribers as they join, so Authorities can make new contacts to compare data
- **Management information** – incorporates a reporting suite with service reports outlining amount/value of fraudulent activity detected and savings to authority
- **Case referral system** – track movements of suspected fraudulent claims, create new cases for real time alerts and updates
- **Location tracker** – incorporating account and address locators, subscribers will be able to view on a map and by postcode where a single business claiming rates relief appears to be operating across multiple regions

With local authority budgets being continually squeezed and 100% rates retention on the horizon, every penny counts. The HUB ratepayer data pooling solution provides a step in the right direction, ensuring Local Authorities can collect exactly what is owed and increase revenues by clamping down on false relief claims.

For more information contact
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ABOUT DESTIN SOLUTIONS

Destin Solutions specialise in developing technology that supports Local Authorities and other Public Sector organisations in their aim to improve performance whilst maximising efficiencies and minimising costs.

The company's expertise include; business intelligence applications, debt reporting and analytics, performance management dashboards, development of online procedure manuals and following consultation, the delivery of workflow applications designed to meet compliance adherence needs and ensure processes are bullet-proof.

