

# FUSION

## A Single View of Debt

Fusion is a debt reporting and analytics tools which takes data extracts from all your debt systems to provide you with one view of all your debt.

These include;

- Council Tax
- Non Domestic Rates
- Benefits
- Sundry Debt
- Housing Rents
- Housing Benefits Overpayments
- Parking Services

By combining information from a number of data sources Destin Solutions can give you unique insight into exactly who owes what, the nature of the debt and a whole range of other customer information.

### Proactive Targeting of Debt

With this data you can run a variety of reports and drill down into specific individual accounts, identifying the largest debtors for proactive targeting and a more bespoke approach to recovery.

### FUSION can help you strategically;

- Streamline the recovery of debt where you have a debtor with multiple areas of debt
- Take a more proactive approach to informing debtors how much they owe and where
- Quickly and accurately report back on total debt owed by account, by department or by individual

### FUSION can help you operationally;

- Reduce the effort and resource required to bring in greater sums of revenue
- Re-direct team activity to where the biggest potential returns are most likely
- Better manage case loads by reviewing recovery action taken at an individual account level



## FUSION FEATURES

- Data is presented using digital dashboards
- High level summary views for management insight
- Drill right down to the specific accounts or debtors
- Reports and pivot tables are created automatically and can be exported seamlessly to Microsoft Excel

**FUSION can give you a more granular breakdown of debt owed, for more informed decision-making and resource allocation.**

**fusion** 

by destin solutions ltd